

## STAY CONNECTED WITH HUAWEI DI HATI CAMPAIGN TERMS AND CONDITIONS

### 1. Introduction

1.1 The “**Stay Connected with Huawei Di Hati**” campaign (“Campaign”) is organized by HUAWEI Technologies (Malaysia) Sdn. Bhd. (“Organiser”). The Campaign consists of the events as detailed in Section 3 below. This Campaign will run from 29<sup>th</sup> April 2020, 12:00AM (GMT+8) to 7<sup>th</sup> June 2020, 11:59PM (GMT+8) (“Campaign Period”). Organiser reserves the rights to shorten or extend the Campaign Period at any time without notice to Customer.

### 2. Eligibility

- 2.1 This Campaign is open to all individuals who are residents in Malaysia, and aged 18 years old and above as of 29<sup>th</sup> April 2020 (“Customer(s”).
- 2.2 Employees of Organiser, their immediate families, Organiser’s dealers, partners, advertising, creative and public relations agencies, program organizer, their employees and immediate families is not eligible to participate in this Campaign.

### 3. Campaign Mechanism

3.1 This Campaign consists of the following three (3) events: -

No.	Event
i.	Lucky Draw Event (“LD Event”)
ii.	1 to 1 Give Away Premium Gift (“GA Event”)
iii.	Freebuds 3 Special discount & free limited edition cover (“Special Discount Event”)

#### i) Lucky Draw Event (“LD Event”)

##### Mechanism of LD Event

3.2 Customer who purchases a unit of the selected LD Huawei Product set out in paragraph 3.3 below from the participating HUAWEI Brand Stores and HUAWEI Operator Stores or HUAWEI Online Official Store (<https://shop.HUAWEI.com/my>) within the Campaign Period is entitled to submit an entry for the LD Event (“**Eligible Customer**”).

3.3 The selected LD Huawei Products for the LD Event are as follows (“**LD Huawei Product(s)**”):

- a) Huawei Mate Xs
- b) Huawei Mate 30
- c) Huawei Mate 30 Pro
- d) Huawei Mate 30 Pro (5G)
- e) Huawei P40
- f) Huawei P40 Pro
- g) Huawei P30
- h) Huawei P30 Pro
- i) Huawei Matebook D 15 R5
- j) Huawei MatePad Pro
- k) Huawei Nova 7i
- l) Huawei Nova 5T
- m) Huawei M5 Lite 10
- n) Huawei M6
- o) Huawei Y5 2019
- p) Huawei Y9 Prime 2019
- q) Huawei Y9S
- r) Huawei Y7P
- s) Huawei T5 10

- t) Huawei Watch GT 2
- u) Huawei Watch GT 2e
- v) Huawei Freebuds 3

- 3.4 Huawei reserves the right to change or add on to the list of selected LD Huawei Products set out in paragraph 3.3 above.
- 3.5 To submit an entry for the LD Event, Eligible Customer must complete all steps below within the Campaign Period: -
- a) Login to <https://rayastayconnected2020.com/> (“**Campaign Site**”);
  - b) Answer one (1) question on Campaign Site;
  - c) Select the model of LD Huawei Products purchased on Campaign Site;
  - d) Insert the serial number of the LD Huawei Products purchased on Campaign Site;
  - e) Insert all latest and accurate personal details of Eligible Customer required on Campaign Site;
  - f) Attach an image of the proof of purchase of LD Huawei Product, i.e. purchase receipt to the Campaign Site; and
  - g) Click “Submit” to submit an entry for the LD Event on Campaign Site.
- 3.6 Each entry completed according to paragraph 3.5 above qualify as one (1) eligible entry only for the LD Event (“**Eligible Entry**”).
- 3.7 Each LD Huawei Product (of the same serial number) purchased according to paragraph 3.2 above is eligible for one (1) Eligible Entry only for the LD Event.
- 3.8 If Eligible Customer purchased more than one (1) unit of LD Huawei Products in a single receipt or separate receipt, Customer must submit separate entries for each individual serial number and device model of the LD Huawei Products purchased.
- 3.9 Each Eligible Customer with the same identity card (NRIC) or passport number, is only allowed to submit a maximum of five (5) entries throughout the Campaign Period.
- 3.10 If any information submitted to the Campaign Site is found to be incomplete, misleading or inaccurate, the entry shall be deemed invalid and the Eligible Customer will be disqualified from the LD Event automatically.
- 3.11 Each Eligible Customer with the same identity card (NRIC) or passport number stands a chance to win a maximum of one (1) LD Prize only for the LD Event.

**Prizes for LD Event**

3.12 The lucky draw prizes available to be won for this LD Event are as follows (“**LD Prize(s)**”):-

Category	LD Prize	Worth (RM)	Quantity Available
Grand Prize	Huawei Matebook X Pro	7,999	1
1st Prize	Huawei Watch GT 1	799	10
2nd Prize	Huawei 360 camera	592	20
3rd Prize	Huawei Sound Stone	218	30

**LD Prize Winners Announcement**

- 3.13 Winners of LD Prize are determined by a randomized draw conducted by Organiser from the Eligible Entries. Organiser’s draw results are final and no correspondence or appeals will be entertained.
- 3.14 All winners of LD Prize will be announced on the Huawei Mobile MY Facebook <https://www.facebook.com/huaweimobile/> on 30<sup>th</sup> June 2020 (“**Winner Announcement**”).

**LD Prizes Collection /Redemption Method**

3.15 The winners of LD Prize will receive a notification email from Organiser within fourteen

(14) days from the date of Winner Announcement to inform about the requirements for LD Prize collection and the request for proof of purchase of LD Huawei Product for verification purpose (“**Notification Email**”). The winners of LD Prize are required to reply to the Notification Email within seven (7) days from the date of Notification Email by submitting (i) a copy of their NRIC or passport, (ii) receipt as proof of purchase of LD Huawei Product and (iii) a prize redemption letter duly completed and signed by the winner. In the event that the winner fails to reply to the Notification Email within seven (7) days from the date of Notification Email with all the information/documents required, the LD Prize won will be forfeited automatically and it will thereafter be deemed to have lapsed unconditionally and irrevocably.

- 3.16 Proof of purchase of LD Huawei Product submitted by the winner is subject to Organiser’s final verification. Organiser reserves the right to disqualify, cancel or withdraw any winner in the case where there is any inconsistency in the details submitted.
- 3.17 Any LD Prize not won or unclaimed after 31<sup>st</sup> July 2020 will be forfeited automatically and it will thereafter be deemed to have lapsed unconditionally and irrevocably. Winner whose LD Prize has been forfeited or unclaimed is not entitled to any payment or compensation from Organiser, notwithstanding the non-receipt of notification from Organiser that he /she is a winner.
- 3.18 All LD Prize is not covered by warranty.
- 3.19 All LD Prize is not exchangeable for cash or other items, and are non-transferable.

**ii) 1 to 1 Give Away Premium Gift (“GA Event”)**

3.20 Upon purchase of a LD Huawei Product listed in paragraph 3.3 above from the participating HUAWEI Brand Stores and HUAWEI Operator Stores or HUAWEI Online Official Store (<https://shop.HUAWEI.com/my>) within the Campaign Period, Customer will receive six (6) pieces of empty green packets for free and is entitled to redeem the corresponding Premium Gift from the Campaign Site (<https://rayastayconnected2020.com/>) as set out below: -

Price category (RM)	Premium Gift
Only for purchase of a unit of LD Huawei Product with price of RM2000 and above.	One (1) Baskin Robbins voucher for a Double Junior Sundae.
Only for purchase of a unit of LD Huawei Product with price in the region of RM1000 - RM1999.	One (1) The Chicken Rice Shop voucher for a Chicken Rice set meal.
Only for purchase of a unit of LD Huawei Product with price in the region of RM300 - RM999.	One (1) Tealive cash voucher worth RM7.

- 3.21 To redeem the Premium Gift, Customer is required complete all steps as set out in paragraph 3.5 above and the corresponding Premium Gift will be automatically sent to the Customer’s email as provided to the Campaign Site.
- 3.22 Each LD Huawei Product (of the same serial number) purchased is entitled to redeem one (1) unit of the corresponding Premium Gift only.
- 3.23 If Customer purchased more than one (1) unit of LD Huawei Products in a single receipt or separate receipt, Customer must submit separately for each individual serial number and device model of the LD Huawei Products purchased to the Campaign Site to receive separate Premium Gifts.
- 3.24 The Premium Gifts will be fulfilled by the respective Partner issuing the voucher. Other terms and conditions of the respective Partner issuing the voucher shall apply.

- 3.25 Organiser reserves the right to change the empty green packets and Premium Gift with gifts of similar value without prior notification at its sole and absolute discretion. Decisions by Organiser will be final and no appeals will be entertained.
- 3.26 All Premium Gifts and empty green packets is not exchangeable for cash or item, and are non-transferable.
- 3.27 All Premium Gifts and empty green packets is available on a first-come-first-served basis, while stocks last.
- 3.28 All Customer shall accept the Premium Gift and empty green packets as they are. Organiser makes no representation, warranty or undertaking as to any implied terms and conditions with respect to the Premium Gift and green packets in this Campaign. Organiser assumes no liability or responsibility in respect to defect or deficiency of the Premium Gift and empty green packets or the nature/consumption of the Premium Gift and empty green packets and will not entertain any direct correspondence with anyone in this regard.

**iii) Freebuds 3 Special discount & free limited edition cover (“Special Discount Event”)**

- 3.29 Customer who purchases a Huawei Freebuds 3 from the participating HUAWEI Brand Stores and HUAWEI Operator Stores or HUAWEI Online Official Store (<https://shop.HUAWEI.com/my>) under the Special Discount Event during this Campaign Period will receive (i) a RM80 discount for the purchase and (ii) a Cover for Huawei Freebuds 3 (“Special Gift”).
- 3.30 The Huawei Freebuds 3 and Special Gift available under this Special Discount Event are offered on first-come-first-served basis, while stocks last.
- 3.31 Special Gift is not exchangeable for cash or other items, and are non-transferable.
- 3.32 Special Gift is not covered by warranty.
- 3.33 The RM80 discount and Special Gift available under this Special Discount Event cannot be enjoyed or received in conjunction with any other offers or promotion by the Organiser.

**4. General**

- 4.1 To participate in this Campaign, Customer hereby agrees and provides consent to Organiser to the use of any Personal Data as provided by the Customer for the purpose of participation in this Campaign in line with the Personal Data Protection Act 2010 and its regulations, to the extent that any personal data provided shall only be processed and be used by Organiser for lawful purpose directly related to the running of this Campaign including but not limited to the purposes of promotional events, advertising, marketing and any administrative matters to facilitate the management and organizing of this Campaign.
- 4.2 By providing the personal data, Customer indicates that he/she has read, understood and agreed to be bound by Organiser’s Privacy Policy stated at <https://consumer.huawei.com/my/legal/privacy-policy/>. The Customer agrees that Organiser and/or its agent and/or its third party service providers may contact them by telephone, email or such other method in connection with this Campaign.
- 4.3 In the event any voucher, free gift or prize are being given to the Customer who has provided false or mistaken identity or information, Organiser shall have the right to revoke the Customer’s eligibility for the said voucher, free gift or prize.
- 4.4 By participating in the Campaign, Customers agree to be bound by this Terms and Conditions and the Organiser’s decisions are final and binding. No correspondence or appeals will be entertained. Organiser reserves the right to the final and ultimate interpretation of this Campaign.
- 4.5 In accepting the voucher, free gift or prize of this Campaign, the Customer agree to participate and cooperate as required in all editorial activities relating to the Campaign.

The Customers agree to grant Organiser a perpetual and non-exclusive license to use such footage and photographs, voice, biographical information and/or statements, at any time or times, in all media types worldwide for advertising, trade, publicity and promotional purposes and Customer will not be entitled to any fee for such use.

- 4.6 Organiser assumes no responsibility for late entries due to any reasons including, but not limited to, network transmission failure.
- 4.7 Organiser shall not be responsible for any losses or damages directly or indirectly incurred by any party including the Customer in connection or arising from acts or omissions or in any way related to this Campaign.
- 4.8 The Customer agrees to discharge and release Organiser from any liabilities and claims (including from breach of contract, tort, negligence or any other cause of actions at law or equity) arising out of or in any way connected to this Campaign or to the Customer's entry in the Campaign.
- 4.9 The Customer further agrees to discharge and release any third party which is related to and connected with this Campaign from any liabilities and claims (including from breach of contract, tort, negligence or any other cause of actions at law or equity) arising out of or in any way connected to this Campaign or to the Customer's entry in the Campaign.
- 4.10 Without prejudice to the foregoing:-
  - a) Save where otherwise prohibited by law, in no event shall Organiser be liable to any party including the Customer for any indirect, consequential, exemplary, incidental or punitive damages, including lost profits, howsoever remote even if such losses were foreseeable or if Organiser were advised of the possibility of such damages; and
  - b) If Organiser are adjudicated by a local court of competent jurisdiction to be liable for any losses or damages arising out of or is in any way connected to this Campaign, Organiser's total liability shall in no event exceed RM50.00.
- 4.11 By entering into this Campaign, the Customer agrees to indemnify and hold Organiser and the Organiser Group of Companies, their officers, directors, shareholders, predecessors, successors in title, employees, agents and representatives harmless from any claims, losses, damages, liability, claims or expenses (including any legal fees), suffered or incurred by Organiser due to or in any way arising from this Campaign.
- 4.12 If Customers are discovered to be using or have used improper means to participate in this Campaign, Organiser reserves the right to cancel the eligibility without notice including without hesitation, the commencement of legal proceedings under the full extent of the applicable laws.
- 4.13 All Customers are required to fill in their shipping address in order to complete the purchase.
- 4.14 Item(s) color may vary from the illustrated photo(s), depending on the computer / devices screen resolutions.
- 4.15 No cash alternative to the prizes, vouchers or free gifts will be offered. The prizes, vouchers and free gifts are not transferable and/or exchangeable, including color options.
- 4.16 Prizes, vouchers and free gifts are subject to availability and we reserve the right to substitute any prizes, vouchers or free gift with another of equivalent value without giving notice.
- 4.17 If prizes, vouchers or free gifts are manufactured by third parties, no after-sales services are to be provided by Organiser to Customers and no warranty for the qualities of the offers, vouchers or free gifts.
- 4.18 Organiser reserves all the rights at all times to modify or amend the Terms and Conditions of this Campaign or to cancel it with immediate effect without giving any prior notice.

4.19 This Campaign and the Terms and Conditions herein shall be governed by the laws of Malaysia. The courts of Malaysia shall have exclusive jurisdiction to settle all disputes, controversies or claims arising out of or in connection with or in relation to this Campaign.